

10.09.2020

Information  
on the essential characteristics of the consumer credit service (without loan)  
on program «**Maritime**»  
(this information contains the general terms and conditions for provision of  
consumer credit services by the bank and is not an offer for providing these  
services. The proposed individual terms and conditions will depend on the results  
of the bank's creditworthiness assessment conducted on the basis of information  
received from the client and from other sources if there are legal grounds, and are  
provided to the client before concluding a consumer credit agreement in the form  
of a consumer credit passport)

## I. General information

Table

| Sl.No. | Type of information                    | Information to fill in by the bank  |
|--------|--|---|
| 1      | 2                                      | 3   |
| 1      | 1. Bank information                    |   |
| 2      | Name                                   | MTB BANK PJSC   |
| 3      | Bank license number and date           | NBU License<br>No. 66 as of 19.03.2018  |
| 4      | Address                                | 68003, Ukraine, Odessa region,<br>Chornomorsk city, Myru Avenue, bldg.<br>28  |
| 5      | Contact number (s)                     | 0 800 500 255<br>For other countries:<br>+38 (0482) 305-905<br>Fax: +38 (0482) 301-302  |
| 6      | Email address                          | office@mtb.ua   |
| 7      | Official website address               | https://mtb.ua  |
| 8      | 2. Basic conditions of consumer credit |   |
| 9      | Purpose of obtaining a credit          | Consumer needs  |
| 10     | Target client group                    | <ul style="list-style-type: none"> <li>Individuals seafarers, citizens of Ukraine, residents of Ukraine, whose work experience is not less than 12 (twelve) months (at</li> </ul> |

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|    |  | <p>least one voyage for the last 12 (twelve) months)</p> <ul style="list-style-type: none"> <li>• Age of a Client - from 18 (at the time of application) to 65 years (at the time of credit repayment)</li> </ul>             |
| 11 | Credit amount/limit, UAH   | From 10 000 UAH to 300 000 UAH  |
| 12 | Crediting period, day/month/year   | 12 (twelve) months  |
| 13 | Interest rate, interest per annum  | 8%  |
| 14 | Interest rate type (fixed / variable)  | Fixed   |
| 15 | Real annual interest rate, interest per annum  | From 90,14% to 92,31%   |
| 16 | Client's own payment, interest on the credit amount  | Not provided  |
| 17 | 3. Information on the estimated total cost of a consumer credit for a client   |   |
| 18 | Total credit costs [including interest on the credit, bank fees and other client costs for additional and related services of the bank, credit intermediary (if any) and third parties], UAH | From 4 209,90 UAH to 124 556,97 UAH   |
| 19 | Estimated total credit cost for the client for the entire term of the credit use (credit amount and total credit costs), UAH   | From 14 209,90 UAH to 424 556,97 UAH  |
| 20 | 4. Procedure for repaying a consumer credit  |   |
| 21 | Periodicity of repayment:  |   |
| 22 | credit amount  | On a monthly basis in equal parts, adjusting the amount of payment in the last month  |
| 23 | interest on the credit usage   | Monthly   |
| 24 | commissions  | Monthly   |
| 25 | Repayment scheme   | Standard (repayment of the principal debt on the Credit on a monthly basis in equal parts including the interest accrued monthly on the balance of the principal debt on the Credit and the commission accrued monthly on the |

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|    |  | Credit amount)   |
| 26 | Repayment method:  |  |
| 27 | through the self-service terminal  | Not provided   |
| 28 | through the cash register  | No-fee   |
| 29 | through the remote service system  | No-fee   |
| 30 | another method of repayment  | In case of transfer of funds from accounts opened in other banks - commission fee according to the tariffs of another bank   |
| 31 | Warning: the client repays the credit amount, commission and interest for its use in accordance with the terms of the agreement and the requirements of the legislation of Ukraine |  |
| 32 | 5. Possible consequences in case of client's non-fulfillment of obligations under the agreement  |  |
| 33 | Penalty (fine, fee) for delayed payment:   |  |
| 34 | credit payments  | <p>Fee in the amount of double the discount rate of the National Bank of Ukraine, which was in force during the period for which the penalty of the amount of unpaid payment is paid, for each calendar day of delay.</p> <p>In case of violation of payment terms for more than 60 calendar days - a fine of 10% of the amount of overdue payment is paid</p> |
| 35 | interest on the credit usage   | <p>Fee in the amount of double discount rate of the National Bank of Ukraine, which was in force during the period for which the penalty of the amount of unpaid payment is paid, for each calendar day of delay.</p> <p>In case of violation of payment terms for more than 60 calendar days - a fine of 10% of the amount of overdue payment is paid</p>     |
| 36 | other payments   | Fee for delay of the monthly   |

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|    |  | <p>commission for settlement and cash service in the amount of double discount rate of the National Bank of Ukraine, which was in force in the period for which the penalty of the amount of unpaid payment is paid, for each calendar day of delay.</p> <p>In case of violation of payment terms more than 60 calendar days - a fine of 10% of the amount of overdue payment is paid</p> |
| 37 | Penalty (fine, fee) for failure to comply with other terms of the agreement  | Penalties - 1.0% of the Credit amount for breach of the obligation to agree with the Bank to obtain credits from other financial institutions.  |
| 38 | Other activities:  |   |
| 39 | the right of the bank to demand early repayment of credit payments and compensation for damages caused to it in breach of obligation in the cases specified in the agreement   |   |
| 40 | entering information into the credit bureau / Credit Register of the National Bank of Ukraine and forming a negative credit history, which may be taken into account by the bank when making a decision on granting a loan in the future                   |   |
| 41 | 6. Client's rights in accordance with the legislation of Ukraine   |   |
| 42 | Prior concluding the agreement:  |   |
| 43 | receiving explanations from the bank in order to assess the agreement taking into account the needs and financial condition of the client  |   |
| 44 | free receipt of a copy of the draft agreement in paper or electronic form (of his choice) at the request of the client, except when the bank does not want to continue the process of concluding an agreement with the client                              |   |
| 45 | appeal to the bank to get acquainted with the information on the basis of which the assessment of the client's creditworthiness is carried out, including the information contained in the credit bureau / Credit Register of the National Bank of Ukraine |   |
| 46 | After concluding the agreement:  |   |
| 47 | withdrawal from the consumer credit agreement within 14 calendar days from the date of conclusion of this agreement (in  | The client has the right to withdraw from the consumer credit agreement within 14 calendar days in the manner and under the conditions specified by   |

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|    | case of withdrawal from such an agreement, the client pays interest for the period from the date of receipt of funds to the date of their return at the interest rate established by this agreement, and performs other actions provided by the Law of Ukraine "On Consumer Crediting" or agreement)  | the Law of Ukraine "On Consumer Crediting". |
| 48 | 7. Decision making by the bank on consideration of an application for a consumer credit receiving   |   |
| 49 | Term for the bank to make a decision on the application (after receiving all the necessary documents), days   | 1 working day                               |
| 50 | Validity of the bank's decision on the application, days  | 60 calendar days                            |
| 51 | 8. Submission of the application by the client and terms of its consideration   |   |
| 52 | To the bank:  |   |
| 53 | the list of contact data of the bank is indicated in lines 2, 4 - 7 of the table of Annex 1 to the Regulation on information provision by banks of clients on banking and other financial services (hereinafter - the Regulation).<br>The term for consideration of the application by the bank is not more than one month from the date of its receipt.<br>The total term for consideration of the appeal (in case of its extension, if it is impossible to resolve the issues raised in the appeal within a month) should not exceed forty-five days or |   |
| 54 | to the National Bank of Ukraine:  |   |
| 55 | The list of contact details is posted in the section "Citizens' Appeals" on the page of the official Internet website of the National Bank of Ukraine.<br>The term for consideration of the appeal is not more than one month from the date of its receipt.<br>The total term for consideration of the appeal (in case of its extension, if it is impossible to resolve the issues raised in the appeal within a month) shall not exceed forty-five days, or  |   |
| 56 | to court:   |   |
| 57 | the client applies to the courts in the manner prescribed by the legislation of Ukraine (clients - consumers of financial services are exempt from paying court fees for lawsuits related to the violation of their rights as consumers   |   |

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|  | of services) |
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The public offer is available: <https://mtb.ua/Public-Offer-Banking-Services>